Human Side 04APRR2006

- Attendees
  - Craig Boewe
  - Juergen Boenisch
  - Andreas Hug
  - Norman Bodek
  - Robert Rowen
  - Richard R Bailey
- LAX discussion
  - What was done
  - Who was seen
- Next Week
  - Open Discussion
- Norman
  - Travelling with Shingo & Ohno
  - Ohno would constantly talk about lowering the river
  - Shingo was about eliminating the waste
  - Main difference is Toyota develops people
  - Everyone has the potential to be a manager
  - Needs to be simple
  - Management
    - Listen to the people
    - Ask them
    - We complicate things
  - Juergen
    - Presentation by T-Canada
    - Talked about people
    - talked about cooperation of people
    - They have enormous patience
- Structograms
  - <http://www.structogram.us/>
    - Brain Stem — Instinctive
    - Limbic — Impulsive
    - Neo Cortex — Rational
  - Struct SWOT discussion
    - recommend it should be simple
  - As long as the skills are there it doesn't matter what color they identify with
  - But may help you round out the team
  - Management team can benefit from all "colors"

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