HS Phonecall 01AUG2006

- Attendee
  - Terry Begnoche
  - Paul Parent
  - David Csokasy
  - Robert Rowen
- Webinar
  - Andreas sent a link for a webinar on Toyota hiring
  - Link to the registration in his email
  - Last month Toyota was number one in sales
  - Will be interesting to see how much the open up
- Leadership rather than management
  - training
  - team development
  - more systematic
  - building the team on the floor
- Aisin Seiki
  - Plant fire 01FEB1997
  - The supply chain reconfigured
  - Back up in about a week and half
  - Rowen will send link
  - No one had heard of this case study
- If I was a consultant
  - might just walk away
  - There are things you have to get past
  - typed up what you look for in an intervention
    - understanding change management
    - improvement is 2 forward one back
    - team performance norms
    - plan/do/check/adjust
    - the nature of adult learning
  - seeing some success in developing a team
  - how do you support change
  - What would a company "assessment" look like
- Management by expediting
  - a little frustrating
  - There are so many things going wrong
  - Seems to be a mismatch between schedule and execution
  - very hard to get to the root cause
  - very little moves without expediting
  - These problems don't happen overnight

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